



Welcome to the future of elevators.

**One** Product.

**Infinite** Possibilities.

**What if I get in the wrong elevator or change my mind once I'm in the elevator?**

You should always check the LED or LCD display in the doorjamb upon entering the elevator to verify that your destination floor is illuminated. If you change your mind once you're in the elevator, exit at the first stop and re-enter your desired floor using the nearest call button (for lobby up peak only), keypad or touch screen.

**If I get delayed in the lobby, do I lose my elevator assignment?**

The CompassPlus system accounts for the time it takes to walk to the elevator. However, if you are significantly delayed, you may lose your elevator assignment. Simply re-enter your floor destination at the nearest keypad or touch screen to receive another assignment.

**How does the system work for persons with disabilities?**

For Otis' Click and Go operation on touch screen devices, press the accessibility button to initiate vocal instructions. Press the button repeatedly to increment your floors. As the floor is announced, simply hold down the button to select the floor.

For standard keypad devices, a 12-key telephone style meets applicable accessibility requirements. A voice annunciator prompts users for information, provides assignments and direction, and announces floor destinations. Once inside the elevator, the desired floor levels will be announced when the passenger has reached the destination.

**Why does the CompassPlus system assign me to an elevator when there is another elevator at my floor with the doors open?**

The elevator waiting with the doors open may have already been assigned to another destination, while your elevator is specifically designated to take you to your requested floor more quickly.



# OTIS

 United Technologies

**CompassPlus™**

Destination Management

## How the System Works

CompassPlus™ destination management not only speeds you to your destination in half the time – up to 50% faster than conventional dispatching systems – it's also a virtual concierge with intuitive screens that guide you through your journey and provide customized service for all your needs.

Avoid the crowds, skip the stops and get where you're going without the wait, all while enjoying personalized service from the CompassPlus system.

Simply enter your destination and the CompassPlus system does the rest for you.

# Easy to use

### 1 Enter your destination.

The system will assign you either a modernized elevator or a not-yet-modernized elevator designated for your requested floor.

### 2 Receive your elevator assignment.

As you are heading to your clearly marked elevator, it's already on its way to meet you.

### 3 Follow the direction to your assigned elevator.

Easy-to-read indicators confirm your floor destination and eliminate the need to enter it inside the cab.

The CompassPlus system reduces your travel time and provides a more comfortable ride – with fewer people per car and fewer stops per trip.

